

**RAPORT ISTORIC SERVICE AUTO COMPLET | 100% DETALIAT | DIRECT DIN REPREZENTANTA**



Vehicle : Citroen

VIN : VF7F [redacted] 67

Reg. no.	VIN	Brand	Model	No APV/OPR	RDF
DA-824-MS	VF7 [redacted] 67	Citroën	C5 (X7)	135 [redacted] 01	H002
DPG : 22/11/2013	Country of sale : FR	Point of Sale Seller :	02 [redacted] J		
DKG : 22/11/2015	Responsible country : FR	Point of Sale Responsible :	01 [redacted] N		
DFA : 22/11/2025					
LCDV :					
G M N SI F MO BV BC CC AM MD HE CA HI CG					
1 C X7 A4 S BB 6 01 6W C 4 M0 EH QR FX					

**Outside Warranty Contrat CEM**

Please note, this contract is not in your country. Check if the vehicle is Transit (foreign registration) or from Import. If T- transit and repair within the scope of the contract - please settle PG in SAGAI system, otherwise charge the customer for intervention.

Contract type	Package	Start date	End date	Maximum mileage at end of contract	Status	Fiche contrat
CEM / CS	GARANTIE ABONNEMENT EGVN	22/11/2013	18/02/2014	75000		<a href="#">Details</a> ANNULE
CEM / CS	SERVICE COMPRIS ING	22/11/2013	21/11/2018	75000		<a href="#">Details</a> ECHU

Contract type	Package	Begin Date	End Date	Transmitted Date	Status	Detail
Telematics	CITROEN EcoDriving - CITROEN Carnet Entretien Virtuel	16.11.13	16.11.23	-	Active	<a href="#">Detail</a>

Service type	Package	Date of start of service
Telematics with	<a href="#">Citroën Connection to Roadside Assistance</a>	22.11.13
Telematics	<a href="#">Citroën SOS Connection</a>	22.11.13

**Incidents under warranty**



# Citroën Service

Basket

## Vehicle

Reg. no.	VIN	Brand	Model	No APV/OPR	RDF
DA-MS	VF7467	Citroën	C5 (X7)	135401	H002

Note, only accepted incidents are displayed. See SAGAI for additional information.

D.D.R	PDV ASO	No Dossier	Reason code	Name	Billing	Mileage km	Country
04/05/2017	739N	<a href="#">GU01</a>	00000000009383	SYSTEMATIC MAINTENANCE OPERATIONS? UGOWE	CME	70039	FR
04/05/2017	739N	<a href="#">GU02</a>	0000425405	set of 4 blocks	CMU	70039	FR
05/02/2016	023J	<a href="#">GU01</a>	0000000000NKAN	TT DW10C DIESEL HEATER	NKA	45029	FR
01/12/2015	739N	<a href="#">GU01</a>	00000000009380	STANDARD INSPECTION	CME	40387	FR
12/12/2014	739N	<a href="#">GU01</a>	00000000009380	STANDARD INSPECTION	CME	19628	FR
02/06/2014	023J	<a href="#">GU01</a>	00000000009500	OIL LEVEL	CME	8757	FR

## Campaigns (0)

Code	Name	Type	The date of the flipping	Points repaired
<a href="#">NKA</a>	TT DW10C- Fuel filter preheater	CLR	27/01/2016	<a href="#">1/1</a>



RECEPTIONISTS

DOCUMENTATION

INCIDENTS-TECHNICAL ASSISTANCE

WARRANTY - SERVICE CONTRACTS

MANAGEMENT



OR [ ] 2 467 OK C5 (X7) HATCHBACK 4DRZW 2.0 HDI 163 FAP (DW10CTED4) BVM 6 DAM : 13511CJ

**DOSSIER**

Your connection has been disconnected, please re-establish it [here](#) for a re-update

New dossier

**List of dossiers**

Dossier to prepare  
Customers to be reminded

**Incidents under warranty**

**Dossier No :** GU [ ] A01 **PDV ASO :** 737 [ ] 01 **N° ZN :** 40 [ ]  
**D.D.C :** 04/05/2017 **DPG :** 22/11/2013 **D.D.R :** 04/05/2017

List of Customer Incident Cards

**Mileage :** 70039  
**classification :** CME CEM:REVIEWS IN NORMAL CONDITIONS  
**Reason Code :** 000000000009383 SYSTEMATIC OBSERVATION OPERATIONS  
**Fault code :** GEN INSPECTION AND SERVICING

List of established FICs  
FIC Collection

Waiting queue

Discount log

**Parts and labour**

History of cost estimates

**MOVE**

	Work detail			Details CZ		Quantity
	Code	Name Number		Reference	Name	
<input type="radio"/> Line of work	93830000	SYSTEMATIC MAINTENANCE OPERATIONS	100 hours	TPP0000018	HUILES MOTEUR	5
<input checked="" type="radio"/> Reference CZ				1616959080	PREMIUM FILTER	1
<input type="radio"/> Labour code	25022707	BRAKING SYSTEM	50	00001906A7	WKDAD FILTER	1
<input type="radio"/> Designation	49450907	DUST FILTER	30	00001444XF	FILTER ELEMENT	1
Beams	15500907	DRIVE OIL FILTER ELEMENT	30	1610725580	BIDON BRAKE PEDAL 0,5L	2
<input type="radio"/> Flat-rate labour	14030907	AIR FILTER ELEMENT	10	9818914980	OIL FILTER	1
				TPP0000005	APPOINT LAVE GLACE	1
				0000031340	RUMP SEAL 21X10-1.5	1
				TPP0000002	APPOINT LIQ. REFROIDISSEM	1

[ ]  
1 Send

Import stock order

[Return](#)

**SEARCH**

in DMS  
[ ]

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in the shopping cart

Order

request for reimbursement

Dossier [ ]  
[ ]

**ORDERS**

Pending Orders

History Invoices

My CZ  
distributors

Loading

Tracking  
deficiencies



Returns/Comp  
laints CZ

New proposal

Proposals  
in  
progress

Claims history

[SERVICE PAD](#)  
[ADMINISTRATION](#)

Unlocking





>  
RECEPTION  
STATIONS

DOCUMENTATION  
SERVICE CONTRACTS

INCIDENTS-TECHNICAL  
ASSISTANCE  
MANAGEMENT

ORGANIZATION



**DOSSIER**

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New dossier

List of dossier

**Incidents under warranty**

Dossier preparation	Dossier No :	GU [ ] 02	PDV ASO :	737 [ ]
Customers to reminders	D.C :	04/05/2017	DPG :	22/11/2
List of Customer Incident Cards	classification :	70 [ ] CMUCEM	:	CONSUMPTION-PARTS E
List of established FICs	Reason Code :	000 [ ] 05	:	set of 4 blocks
FIC Collection	Fault code :	CSO	:	EXPLORATION-CONTRACTS S

**Parts and labour**

Work detail

Details

Queue awaiting

Code	Name
	Number

Refere

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- RECEPTION  
STATIONS
- DOCUMENTATION  
SERVICE CONTRACTS
- INCIDENTS-TECHNICAL  
ASSISTANCE  
MANAGEMENT
- ORGANIZATION



**DOSSIER**

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New dossier

List of **Incidents under warranty** dossiers

Dossier preparation	<b>Dossier No :</b>	GUC [ ] 01	<b>PDV ASO :</b>	02 [ ]
Customers to reminders	<b>.D.C :</b>	11/02/2016	<b>DPG :</b>	22/1
List of Customer Incident Cards	<b>qualification :</b>	45 [ ] NKATT	DW10C RECHAUFF	
List of established FICs	<b>Reason Code :</b>	0000000000NKAN	TT DW10C HEATER	
FIC Collection	<b>Fault code :</b>	G5A	SERVICE CAMPAIGN	

**Parts and labour**

**Work detail**

**Details**

Queue awaiting

Code      Name  
 Number

Refere

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- RECEPTION
- DOCUMENTATION
- INCIDENTS-TECHNICAL ASSISTANCE MANAGEMENT
- ORGANIZATION



**DOSSIER**

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New dossier

**List of dossier s** **Incidents under warranty**

Dossier preparation	<b>Dossier No :</b>	GUQ 01	<b>PDV ASO :</b>	02
Customers to reminders	<b>.D.C :</b>	11/02/2016	<b>DPG :</b>	22/1
Run :	<b>qualification :</b>	45 NKATT	DW10C RECHAUFF	
List of Customer Incident Cards	<b>Reason Code :</b>	00000000000NKAN	TT DW10C HEATER	
List of established FICs	<b>Fault code :</b>	G5A	SERVICE CAMPAIGN	

**Parts and labour**

**Work detail**

**Details**

Queue awaiting

Code

Name Number

Refere

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RECEPTION  
STATIONS

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INCIDENTS-TECHNICAL  
ASSISTANCE  
MANAGEMENT

ORGANIZATION



**DOSSIER**

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New dossier

List of dossier

**Incidents under warranty**

Dossier preparations	Dossier No :	GUQ 01	PDV ASO :	73
Customers to reminders	D.C :	01/12/2015	D.D.C :	22/
List of Customer Incident Cards	Run :	40	qualification :	CMECEM
List of established FICs	Reason Code :	00000000009380	Fault code :	GEN
FIC Collection				:REVIEWS IN STAND REVIEW INSPECTION AND SERVICING

**Parts and labour**

Work detail

Details

Queue awaiting

Code Name Number

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 RECEPTION  
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DOCUMENTATION  
 SERVICE CONTRACTS

INCIDENTS-TECHNICAL  
 ASSISTANCE  
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ORGANIZATION  
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**DOSSIER**

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New dossier

List of dossier s

**Incidents under warranty**

Dossier preparations	Dossier No :	GUQL[ ]01	PDV ASO :	73[ ]
Customers to reminders	D.C :	12/12/2014	D.D.C :	22/
Run :	qualification :	196[ ] CMECEM	:REVIEWS IN	
List of Customer Incident Cards	Reason Code :	000000000009380	STAND REVIEW	
List of established FICs	Fault code :	GEN	INSPECTION AND SERVICING	

**Parts and labour**

Work detail

Details

Queue awaiting

Code	Name Number
------	-------------

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RECEPTION  
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INCIDENTS-TECHNICAL  
ASSISTANCE  
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**DOSSIER**

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New dossier

List of dossier

**Incidents under warranty**

Dossier preparations	<b>Dossier No :</b>	GUC [ ] 01	<b>PDV ASO :</b>	02 [ ]
Customers to reminders	<b>.D.C :</b>	05/06/2014	<b>D.D.C :</b>	22/
Run :	<b>classification :</b>	8757	CEM:INSPECTIONS IN OIL LEVEL	
List of Customer Incident Cards	<b>Reason Code :</b>	00000000009500	INSPECTIONS AND MAINTENANCE	
List of established FICs	<b>Fault code :</b>	GEN		

**Parts and labour**

Queue awaiting

Details

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> RECEPTION  
MANAGEMENT

DOCUMENTATION

INCIDENT - TECHNICAL ASSISTANCE

WARRANTY - SERVICE CO



IATCHBACK 4DRZW 2.0 HDi 163 FAP (DW10CTED4) BVM 6 DAM : 13

ORGANIZATION  
booklet

VEHICLE

New Filtering

Data ●

General data

INTERVENTION

Mechanics

Bodywork

Equipment

Electrical  
component

Accessories

DIAGNOSTICS

Funcio

n

Sympto

m

Arrangement of  
sockets

General data

ESTABLISHMENT

Review plans

Annual  
inspectio  
n

MISCELLANEOUS

Products for  
professionals

Catalogue of  
Screws,  
Fasteners  
and  
Connectors

Operating  
instructions

Information  
on paint  
suppliers  
and  
products  
with expiry  
dates

Mediatech

Workshop



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Update  
Point of  
Sale  
information

HEATING OF THE GAS CIRCUIT OF THE HOUSING	HEATING OF THE GAS CIRCUIT
POWER VARIATION (MOTOR)	CABINET POWER 120 KW 340 NM
ANTI-POLLUTION SYSTEM EXHAUST GAS RECIRCULATION	"EGR" TECHNICAL EMISSION STANDARD
VEHICLE DE-POLLUTION TECHNOLOGY	EURO 5 EXHAUST GASES WITH PARTICULATE FILTER
PARTICULATE FILTER (FAP)	1 ELECTRONIC FAN 2 SPEEDS 140W
FAN	
COMBINED INJECTION VARIANT DELPHI INJECTION SYSTEM	
TANK FILTER TANK FILTER TANK FILTER	
STOP AND START WITHOUT STOP AND START	

↓ **Transmission, Drive**

POWER TRANSMISSION (CHARACTERISTICS)	MECHA 6 GEARBOX
TRANSMISSION RATIO	MECHA ML6 GEARBOXCL
SPEEDOMETER GEARBOX WITHOUT TACHOMETER	CP 17 X 71
STYLISED ADRIATIQUE WHEEL 19" GREY	
HYDRAULIC COUPLING	
DIFFERENTIAL (HOUSING)	MECH. DIFF. 86
RIM/TYRE/ DIMENSIONS TYRE SET 19 INCHES	
TYRES (DIMENSIONS, TYPE)	TYRE 245/40 R19 98Y REINFORCED
WHEEL (TYPE)	MOUNTING OF A LEK 4 ALLOY WHEEL
TYRE PRESSURE LOSS INDICATOR	TYRE PRESSURE LOSS INDICATOR
GEARBOX (TYPE)	TYRES STANDARD ECE 64.02 ML6C

↓ **Suspension, Steering, Brakes**

REAR STABILIZER BAR BAR	REAR STABILIZER BAR REAR STABILIZATION
STEERING	20,5 GEARS STEERING ASSIST ASSISTIVE STEERING
FRONT STABILIZER BAR BAR DIAM.	FRONT STABILIZER BAR FRONT STABILIZER
TRAVEL OF THE STEERING MECHANISM	24,5 RANGE OF THE STEERING MECHANISM
SUSPENSION NORMAL ACTIVE	180 SUSPENSION MANUAL ADJUSTMENT SUSPENSION. SYSTEM
SUSPENSION (ARCHITECTURE TYPE) HYDRAULIC DYNAMIC STABILITY CONTROL WITH ESP	ELECTROHYDRAULIC STEERING SYSTEM POWER STEERING
STEERING (OPERATION)	

↓ **Body, Equipment**

SIDE DECORATIONS (APPEARANCE)	SIDE PROTECTION CHROME
SIDE DECORATIONS (DIMENSIONS)	SIDE COVERS. PLASTIC + CHROME
HUBCAP (STYLE)	HUBCAP ADRIATIQUE 19 INCH
TAILPIPE END	EXHAUST PIPE WITHOUT CHROME
THRESHOLD	ILLUMINATION LIGHT BEFORE + TLN
ADDITIONAL GUARD (UNDER ENGINE)	WITHOUT ADDITIONAL LOWER COVER
ADDITIONAL FUNCTION OF THE EXTERIOR REAR-VIEW MIRROR	ENGINE GUARDS ELECTRIC FOLDING EXTERIOR MIRROR
WINDSCREEN WIPER	FRONT WIPER AUTOMATIC 16 SPEEDS WIPER
REAR WINDOW WIPER WITHOUT REAR WINDOW	WIPER
HEADLIGHT WIPER HEADLIGHT WIPER	
ROOF	GLASS
BUMPERS	BUMPER KOL NADW + ZABEZP CHROME + CHROME GRILLE

EXTERNAL RACK WITHOUT LUGGAGE ATTACHMENT



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FOG LIGHTS FOG LIGHTS  
 SPARE WHEEL  
 EXTERIOR MIRROR (GLASS APPEARANCE)  
 FITTINGS  
 EXTERIOR MIRROR (RADIUS FROM DRIVER'S  
 SIDE)  
 OPENING ROOFPRIVATE ROOF  
 BUMPER GRILLES REAR  
 GLASS (APPEARANCE)  
 GLAZING (TYPE)

WHEEL REDUCED  
 + STD TYPE  
 MIRROR TINTED EXTERIOR  
 EXTERIOR HANDLE CHR  
 GLASS LUST. BACK. EXT. CONVEX  
 CENTRE PANEL CHROME  
 GLASS SLIGHTLY TINTED.  
 PRZ LAMINATED ACOUSTIC GLASS  
 + TOUGHENED ALUMINIUM GLASS

↓ Interior fittings

TYPE OF UPHOLSTERY INTERIOR LEATHER  
 BURGLAR ALARM WITHOUT  
 REAR SEAT ARMREST WITH REAR  
 CLIMATE (EXTERNAL TEMP.)  
 OF GEARS  
 STEERING WHEEL SIDE (DRIVER'S SEAT)  
 AUXILIARY HEATING NO  
 EQUIPMENT  
 INTERIOR LIGHTS. VARIOUS  
 AREA LINING  
 DASHBOARD (CHARACTERISTICS)  
 DOOR CLADDING DESIGN  
 SPEAKER  
 INSULATION (CURTAINS, SIDE SUN  
 VISORS, SUNROOF)  
 FRONT PASSENGER SEAT EXTENSION  
 FRONT DRIVER'S SEAT CONTROL  
 FRONT PASSENGER SEAT CONTROL  
 FRONT SEAT ARMREST (OPERATION) ARMREST. PRZ.  
 COMPACT DISC PLAYER  
 COLOUR SCREEN NAVIGATION  
 HEADLIGHT BULBS XENON BULB  
 REAR WINDOW LIFTER  
 TRAFFIC INFORMATION READER WITHOUT  
 DISPLAY  
 HAND MIRROR PASSENGER SIDE  
 HEATING MAT HEATED ARMCHAIR  
 FRONT SIDE AIRBAG  
 LOWER BODY INTERIOR LIGHTS  
 REAR PASSENGER PROTECTIONSEC.  
 AIRBAG LOCK MANUAL  
 REFLECTOR, TILT CORRECTOR  
 DIRECTIONAL HEADLAMP. DIRECTIONS.  
 RADIO RECEIVERRADIOTELEPHONE  
 AIRCONDITIONING COOLING  
 SEAT EXTENSION (DRIVER)  
 ADJUSTABLE

CLAUDIA MISTRAL L019 "QR"  
 ANTI-THEFT ALARM  
 ARMREST  
 TEMPERATE COUNTRIES  
 GRADUATION IN KM/H  
 STEERING WHEELLEFT  
 ADDITIONAL HEATINGDASHBOARD  
 DECOR METAL LUCIANO  
 MOOD LIGHTINGSOFT CARGO  
 WITHOUT PADDING  
 SCALE UP TO 260 KM/H 160 M/H  
 COLOR MATRIX  
 BLACK SILVER GLOSS  
 4 SPEAKERS BEFORE (2 TW + 2 BEFORE) +  
 2 DEAD REAR  
 REAR MANUAL  
 BOOSTER SEAT  
 FRONT BACK ADJUSTMENT  
 FRONT SEAT CONTROL WITH MEMORY  
 STR KIEROW  
 ELECTRIC SEAT CONTROL  
 BEFORE THE PASSENGER  
 HANDLE.  
 WITHOUT INSTALLATION TO MOUNT  
 CD PLAYER  
 SYSTEM  
 WINDOWS. TLN. ELECTR.  
 CONTROL. SECWENC. +  
 RIVERS.  
 LATERAL DEVIATION  
 SUPERVISION  
 DEV HR  
 MIRROR STEERING+PASSENGER  
 SIDE MIRROR WITH  
 PROTECTIVE COVER AND  
 ILLUMINATION  
 SIDE AIRBAG. FRONT SIDE AIRBAG. CAGES  
 PIERSIOW. PRZ. + CURTAINS  
 LIGHTING. LEG RECESSES+BELT.  
 PRZ.  
 DEACTIVATION OF AIRBAG  
 AUTOMATIC ADJUSTMENT  
 REFLECTORS  
 WITH REMOTE DISPLAY  
 'RT6'.  
 AUTOMATIC COOLING FRONT  
 UNDERSEATDRIVER'S SEAT SUB.

INTERIOR REAR VIEW MIRROR	ELECTR. INTERIOR DAY-NIGHT MIRROR
AIR-CONDITIONING/TEMPERATURE CONTROL	DOUBLE ELECTROCHR AUTOMATIC CLIMATE CONTROL BI-ZONE
CARPET PADS WITHOUT	A FINISH LINER
EXTERIOR MIRROR (RADIUS FROM DRIVER'S SIDE)	GLASS LUST. BACK. EXT. CONVEX
STORAGE COMPARTMENT, CARGO AREA	WITHOUTNET INBOOT
RADIO TUN	BI TUNER RADIO
OBSTACLE DETECTIONRADAR	OBSTACLE DETECTOR AHEAD TLN.
MANUALLY OPERATED SIDE BLINDS	TYRE PRESSURE LOSS INDICATOR
TYRE PRESSURE LOSS INDICATOR	TYRES STANDARD ECE 64.02
ADAPTATION OF THE	LINER GEAR KNOB +
EQUALIZER AMPLIFIERWITHOUT AMPLIFIER	LEATHER COVER
RADIO FREQUENCYCE	. RADIO FREQUENCY WEST EUROPE
LOCKING CONTROLLABLE LATCH	SIMPLE LOCKING
GLAZING (TYPE)	PRZ LAMINATED ACOUSTIC GLASS + TOUGHENED ALUMINIUM GLASS
STEERING WHEEL	STEERING WHEEL COVERED WITH SMOOTH LEATHER
FAN	1 ELECTRONIC FAN 2 SPEEDS 140W
LUMBAR SUPPORT OF THE CHAIR (OPERATION)	SUPPORT. LUMBAR SUPPORT. AUTOMAT. 1 JACK SOCKET + USB +
ADDITIONAL AUDIO KIT CONNECTOR	BLUETOOTH TELEMATICS MODULE
TELEMATICS MODULE INDEPENDENT	

↓ **Electrical**

ALTERNATOR	CLASS 18 ALTERNATOR
BATTERY	L3 720 LDC BATTERY (L3 720 70AH EF 720 EN)
STARTER STARTER	CLASS 5
SPECIAL LIGHTING DAYLIGHT BEFORE	MOOD LIGHTING
INTERIOR LIGHTS VARIOUS SOFT	ILLUMINATION LIGHT BEFORE + TLN
THRESHOLD	ELECTRIC FOLDING DOOR
ADDITIONAL FUNCTION OF THE EXTERIOR REAR- VIEW MIRROR	MIRRORS FREQUENCY REMOTE CONTROL
FREQUENCY OF REMOTE LOCK CONTROL	433.92 MHZ HETERODYN
HEADLIGHT BULBS XENON BULB	LIGHTING. LEG RECESSES+BELT. PRZ.
LOWER BODY INTERIOR LIGHTS	AUTOMATIC ADJUSTMENT
FOG LIGHTS FOG LIGHTS	REFLECTORS
REFLECTOR, TILT CORRECTOR	LIGHT CONTROL
DIRECTIONAL HEADLAMP. DIRECTIONS.	
LIGHT CONTROL AUTOMATIC	

↓ **Equipment brands**

COMBINED INJECTION VARIANT DELPHI INJECTION SYSTEM

↓ **Other**

VOLATILITY CRITERION, CUSTOMERS, CONCEPT	EXCLUSIVE
ATMOSPHERE	NORMAL ATMOSPHERE
STEERING WHEEL SIDE (DRIVER'S SEAT)	STEERING WHEELLEFT
LABEL	WITHOUT
RIGHT-HAND DRIVE FROM THE ROADWAY	



SAFETY EQUIPMENT

ROLLING DOWN THE WIDE ROAD  
EXTERIOR FITTINGS EXTERNAL

WITHOUTSAFETY  
EQUIPMENT

HANDLE CHR

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**RAPORT ISTORIC SERVICE AUTO COMPLET | 100% DETALIAT | DIRECT DIN REPREZENTANTA**

